INSURANCE VERIFICATION QUESTIONS:

1. Have you insurance card on hand and call the 1-800 number at the back of the insurance card.
2. When asked say “I would like to verify my nutrition counseling benefits for virtual visit with a registered dietitian”
3. Ask “Does my policy cover nutritional counseling PREVENTIVE benefits CPT codes 97802 and 97803?” ­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. Other codes to check if covered-

Z71.3

S0470

G0270

G0108

Is Z72.4 covered?\_Yes/NO. With/without a copay? If “with”, how much is copay? \_\_\_\_­­­­­

Ask diagnosis codes, if included \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. How many visits do I have? Is it during calendar year OR benefit year (if benefit year, ask about benefit year when it starts and ends)­­­ \_\_\_\_\_\_
2. Do I have a deductible? Has it been met? ­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. Do I have a copay ?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. Is ‘pre-authorization’ OR ‘referral’ needed? \_\_\_\_\_ Limit on number of visits?\_\_\_\_\_\_\_\_

Please OBTAIN at the end of the call (VERY IMPORTANT):

representative name:\_\_\_\_\_\_\_

date of call:\_\_\_\_\_\_\_\_

call reference # :­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_